

## SPEAKERBOX WORK AREAS AND ACHIEVEMENTS 2012-13

## APPENDIX 2

Key actions	Intended Impact and Success Measures	Delivery date	* Notes/Other info
Speakerbox, Southwark Young Children's Child in Care Council	Delivery of Speakerbox CiCC meetings	Held monthly through the year in Peckham library.	
Produce Speakerbox magazine, request direct feedback about service development proposals, new ideas and forthcoming events	Delivery of 13-21 and 8-12 year old magazines	Magazines to be produced and distributed 4x yearly	
Termly listening groups for Speakerbox to meet CLA Head of Service and head of QA to discuss service developments and evaluation activity.	CiC influencing CLA service planning	3x Meetings held	Held: 15/2/12, 27/6/12, 3/9/12, 31/10/12
Involvement of Speakerbox representatives in participation steering group (two members)	Two members identified and regularly attending	Full year	
Speakerbox involved in planning for consultation event (fun day) for 8 – 12 age group ( 0-12 Service). Speakerbox to undertake consultation interviews with young people	Delivery of 'big picnic' in September 2012	Sept 2012	Lead Officers: AS
Bi-annual meetings of Speakerbox Children in Care Council with Southwark's Corporate Parenting Committee  NB: Meetings are supported by CLA Head of Service and head of Quality Assurance Service	Bi-annual meetings are organised with the Corporate Parenting Committee with the CIC. These sessions will be facilitated (Feb and October of each year) where CLA and care leavers will be able to discuss with Councillors the agenda for the next six months and their views / ideas for service improvement.	Feb 2012  October 2012	Lead Partners/Officers: QAU/HOS
Annual review of new social worker induction programme for front line staff –	Speakerbox project officer and apprentice contributed to this and participated in the 3x yearly induction sessions for new staff	Sept 2012	

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Participation in targeted consultations during 2012-13 <ul style="list-style-type: none"> <li>• Big picnic</li> <li>• Review of 13+ induction</li> <li>• Review of advocacy service tendering process</li> </ul>	SB participation in big picnic Speakerbox members involved in the reviews of 13+ induction process and advocacy service r-tendering	Sept 2012  Sept 2012	
Delivery of annual "Tell it as it was" initiative - Speakerbox members interview care leavers to record service feedback.	Report from 2011-12 completed and fed back to the Corporate parenting group  Interviews of care leavers to contribute to this years report	October 2012  Currently ongoing – about 9 completed top date	For feedback to Corporate parenting group, CS managers and service meetings with social workers
Consultation with care leavers and managers about how to prevent evictions of care leavers – the 'use it or lose it' project	Review of effectiveness of new procedure for housing – involving Service manager AAC and drop in	January 2013	
Involvement of Speakerbox young people in design and delivery of annual event to celebrate achievements of looked-after children.  Speakerbox presents 'extra mile awards' to social workers, PA's and foster carers	The annual celebration event is organised in October of each year and celebrates GCSE achievement and young people's awards	October 2012  6 awards presented.	

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QAU Service to employ Speakerbox apprenticeship post in partnership with complaints and commissioning	Apprentice in post	April 2012	Lead Partners/Officers: QAU Managed by Children's rights officer
Development of enhanced communication arrangements for Speakerbox to communicate with CLA (13-21) a) facebook account b) four square (Blackberry messenger)	Both Facebook and BBM initiatives now developed.	Achieved – but limited success with FB account. BBM more successful – about 30 young people signed up.	Lead Partners/Officers: CRO/QAU
Speakerbox representatives involved with CLA health group - attended steering group - health fun day - consultation with young people	Attendance at steering groups		
'Understanding us training' developed as a result of the feedback form the TiHiW.	Piloted with the corporate parenting group in August 2012 and IRO group in November 2012.	4 workshops were held December 2012 – June 2013	
'All about me' project. Young people send back (drawn) pictures of themselves and a pen picture to give to their social worker	To enable young people to give a positive picture of themselves to social workers and IRO's	About 20 pictures received and sent to social workers	